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County Hall
Rhadyr
Usk
NP15 1GA

Friday, 26 February 2021

Notice of meeting

Licensing and Regulatory Sub Committee

Monday, 8th March, 2021 at 2.00 pm
Remote Meeting

AGENDA

| Item No | Item | Pages |
|---------|--|--------|
| 1. | Apologies for Absence. | |
| 2. | Declaration of Interests. | |
| 3. | Application for the grant of an Adult Gaming Centre - 2 - 4 Monnow Street, Monmouth. | 1 - 26 |

Paul Matthews
Chief Executive

MONMOUTHSHIRE COUNTY COUNCIL
CYNGOR SIR FYNWY

THE CONSTITUTION OF THE COMMITTEE IS AS FOLLOWS:

County Councillor Jim Higginson
County Councillor Tony Easson
County Councillor Malcolm Lane

Severn;
Dewstow;
Mardy;

Welsh Labour/Llafur Cymru
Welsh Labour/Llafur Cymru
Welsh Conservative Party

Public Information

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Watch this meeting online

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Welsh Language

The Council welcomes contributions from members of the public through the medium of Welsh or English. We respectfully ask that you provide us with 5 days notice prior to the meeting should you wish to speak in Welsh so we can accommodate your needs.

Aims and Values of Monmouthshire County Council

Our purpose

Building Sustainable and Resilient Communities

Objectives we are working towards

- Giving people the best possible start in life
- A thriving and connected county
- Maximise the Potential of the natural and built environment
- Lifelong well-being
- A future focused council

Our Values

Openness. We are open and honest. People have the chance to get involved in decisions that affect them, tell us what matters and do things for themselves/their communities. If we cannot do something to help, we'll say so; if it will take a while to get the answer we'll explain why; if we can't answer immediately we'll try to connect you to the people who can help – building trust and engagement is a key foundation.

Fairness. We provide fair chances, to help people and communities thrive. If something does not seem fair, we will listen and help explain why. We will always try to treat everyone fairly and consistently. We cannot always make everyone happy, but will commit to listening and explaining why we did what we did.

Flexibility. We will continue to change and be flexible to enable delivery of the most effective and efficient services. This means a genuine commitment to working with everyone to embrace new ways of working.

Teamwork. We will work with you and our partners to support and inspire everyone to get involved so we can achieve great things together. We don't see ourselves as the 'fixers' or problem-solvers, but we will make the best of the ideas, assets and resources available to make sure we do the things that most positively impact our people and places.

MONMOUTHSHIRE COUNTY COUNCIL REPORT

SUBJECT: Application for the grant of an Adult Gaming Centre, 2-4 Monnow Street, Monmouth
DIRECTORATE: Social Care and Health
MEETING: Licensing Sub Committee
Date to be considered: 8th March 2021
DIVISION/WARDS AFFECTED: Monmouth

1. **PURPOSE:**

To consider an application for the grant of an Adult Gaming Centre under section 160 of the Gambling Act 2005 for 2-4 Monnow Street, Monmouth, NP25 3EE. Due to objections being received against the licence application the Local Authority, are required to hold a hearing to consider the application. A copy of the application with plans and the risk assessment provided by the applicant is attached as Appendix A.

2. **RECOMMENDATION(S):**

2.1 It is recommended that members consider and determine the application attached as Appendix A.

2.2 Members of the committee may determine to:-

- Grant the licence (If the licensing authority issues an adult gaming centre premises licence, this will be subject to the mandatory conditions applicable to such premises licences, as prescribed under section 167 of the Act).
- Refuse the application

3. **KEY ISSUES**

3.1 Premises Licences authorise the provision of gambling facilities on the following:

- Casino Premises;
- Bingo Premises;
- Betting Premises
- Adult Gaming Centres (AGCs);
- Family Entertainment Centres (FECs)

Premises Licences will only be granted to those issued with an Operating Licence by the Gambling Commission.

3.2 In exercising its functions and applications received under the Gambling Act 2005 the Council, as the Licensing Authority, must have regard to the following licensing objectives:

- Preventing gambling from being a source of crime or disorder, being associated with crime or disorder or being used to support crime;
- Ensuring that gambling is conducted in a fair and open way;
- Protecting children and other vulnerable persons from being harmed or exploited by gambling

It should be noted that the Gambling Commission has stated: "The requirement in relation to children is explicitly to protect them from being harmed or exploited by gambling".

3.3 If an application receives objections to it, Section 162 (3) of the Act states that:

A licensing authority may also determine an application for a premises licence without a hearing despite subsection (1)(a) if the authority think that the representations made under section 161—

(a)are vexatious,

(b)are frivolous, or

(c)will certainly not influence the authority's determination of the application.

3.4 Premise Licences are subject to the requirements set out in the Gambling Act 2005 and regulations, as well as specific mandatory and default conditions, which are detailed in regulations issued by the Secretary of State. Licensing Authorities are able to exclude default conditions and also attach others, where it is believed to be appropriate.

3.5. An application was received on 21st December 2020. The application was made by Mr Henry Danter of Symonds Yat Leisure Park, Nr Ross-on-Wye, Herefordshire, HR9 6BY for the premises called Carousel at 2-4 Monnow Street, Monmouth, NP25 3EE. This application further stated the operator licence issued by the Gambling Commission is in the name of Blasemere Limited and the applicant has stated that this limited company permits Henry Danter under the name of Carousel to apply for a premises licence under the Gambling Act (copy attached as Appendix B)

3.6 The application was advertised at the premises and in the local newspaper as required and forwarded to the following consultees, Police, South Wales Fire, Planning, Social Services and Environmental Health. A copy of the application was also forwarded to the Gambling Commission and the HMRC.

3.7 No objections were received from South Wales Fire and Environmental Health. Gwent Police after seeking advice from the British Amusement Catering Trade Association (BACTA) has made no objection to this application.

3.8 An objection was received from Planning as a change of use of the premises from A1 to Sui Generis(adult gaming centre) is required.

Section 210 of the Gambling Act 2005 states:

(1) In making a decision in respect of an application under this Part a licensing authority shall not have regard to whether or not a proposal by the applicant is likely to be permitted in accordance with the law relating to planning or building.

(2) A decision by a licensing authority under this Part shall not constrain any later decision by the authority under the law relating to planning or building.

As such, Planning has been made aware that planning restrictions will not be taken into consideration. However, if granted then the applicant will be made aware that planning permission will need to be obtained before opening.

3.9 Social Services also submitted an objection:

I am writing to submit my objection to the application to vary the use of 2-4 Monnow Street, Monmouth

I am the Safeguarding Service Manager for Monmouthshire County Council.

My objection to the variation of shop use is based on my professional views.

My concern is the location of the proposed Adult Entertainment Centre which is centrally located in a busy shopping area, easily frequented by children and vulnerable adults.

- 3.10 The applicant responded with the following additional information in response to Social Services objections on the 11th February 2021 which highlighted how the premises would be managed and as such they withdrew their objection:

Blasemere Limited is the Company that run and operate Henry Danter's businesses. The company was started in 1984 and is responsible for the operation of two large amusement parks, five adult gaming centres, four family entertainment centres and has an extensive property portfolio including town centre retail outlets. The company management have decades of experience in the operation of gaming establishments and have the relevant gambling commission licences to do so. Henry Danter has a separate operating license for the supply of gaming machines.

The gaming industry is very highly controlled, regulated and monitored.

Bacta (British Amusement Catering Trade Association) is a non-profit making organisation that we subscribe to in line with the gambling commission recommendation. They assist with training and compliance making sure that the very high standards of the gambling commission are complied with. They provide us with all the tools that we need to train our staff, updating regularly any changes to the laws and carrying out age verification spot checks to our adult gaming centres. Our local membership support officer is Tony Waldron who I believe has spoken to Samantha Winn about the application for an adult gaming centre in Monmouth.

The new business will be incorporated into Blasemere who will take on and train staff to work in the adult gaming centre.

The location on Agincourt square will be treated sensitively regarding visual impact. The entrance to the premises will be closely supervised to ensure that no children can gain entry and there will always be a member of staff on duty to verify the age of all customers. CCTV will be installed and senior management available to step in at all times. Staff will be trained to monitor the gambling activities of all customers and interact with them to ensure that they remain in control of their experience and that special attention is given to prevent access by vulnerable adults.

- 3.11 There were also 3 objections from interested parties (copies of all 3 objections are attached as Appendix C).

- 3.11.1 Dr Catrin Maby OBE objected with the following on the 11th January 2021 the main points of the objections being as follows, with a copy of the full objection attached within Appendix C:

I share the concern of those who are opposed to this application on the grounds that another gambling facility in the centre of Monmouth would add to the harm that gambling causes to individuals, families and local communities as well as online gambling.

The applicant responded on the 11th January 2021 with:

Thank you for forwarding the objections relating to the application for an adult gaming centre at our premises in Monnow Street.

There appears to be some confusion about the nature of an adult gaming centre. No one under the age of 18 is allowed access to an adult gaming centre and we operate an under 21 approach when asking for age verification.

The regulations governing us are very stringent and monitored constantly by the Gambling Commission and BACTA who provide training and support to us. All employees are fully trained to look for any sign of vulnerable persons gaining access and unlike online gambling facilities, where no such provision is made, interact with customers to uphold the gambling laws regarding problem gambling. Indeed all of our gambling establishments have information readily available to help the vulnerable and hold regular training sessions with staff to maintain very high standards.

There are no other adult gaming centres in Monmouth and feel that comparisons are very unfair. The objection appears to be mostly concerned with online gambling which cannot be compared to an adult gaming centre with all the controls in place. She writes in part as a parent. There is no danger to children from an adult gaming centre. She mentions advertising and sponsorship which is not relevant here. She mentions other gaming establishments and there is one betting shop in Monmouth.

There are many ways to gamble including lotteries and tickets available from almost every retailer. There are very few restrictions on the majority of gambling opportunities. What we propose is very highly regulated so that it does not attract or cause harm to the young and vulnerable. I cannot stress strongly enough that they will not have access to the premises.

I can assure the objectors that this will be a tastefully, well thought out operation and will not be an eyesore to Monmouth. We would very much like to try it as another empty property will be an eyesore.

After receiving the above response, the objection was not withdrawn.

3.11.2 Mr M Jones submitted the following with the objection attached within Appendix C:

I'm horrified to learn that there has been application for a Adult Gaming licence for the property that used to be DS Music in Agincourt Court Square / Monmow St in Monmouth.

Monmouth is a historic market town that makes it unique and different from the current High St's that are falling to the side. I understand that there are a number of empty shops in the town and possibly more to come and as a council you may be under pressure to fill them, however we do not need an establishment like this in the town. We want to see independent businesses that will attract not only locals but visitors also. Please place on record that is a objection to such license being granted. I will also contact my local councillor and AM to record my disapproval.

The following is the response from the applicant dated 16th January 2021:

In light of the current situation when DS music handed their notice in we advised the shops to let and even put the building up for sale. We had zero interest and couldn't afford an empty shop to go into disrepair when paying rates and bills for it with no income coming in.

We have arcades in towns, seaside and the country and run to the highest standards with the ultimate reputation.

Unfortunately it's not just an arcade that is gambling, betting shop, fruit machine in a pub and also lottery/scratch-cards is too which is Monmouth offers. We intend to open a business that offers fun and well being

Mr Jones took note of the response however he personally feels that such a business is not suitable for Monmouth and possibly these businesses work in a seaside town but I'm not sure about small market towns. The objection was not withdrawn.

3.11.3 The final objection was received on the 18th January 2021 a copy of the objection is attached as Appendix C:

I've recently noticed that an application for a gaming license has been applied for at the following property 2-4 Monnow st, Mouthmouth I'm a business owner in Agincourt Sq and I'd be very disappointed to see such an application granted. With the recent works that's have been carried out in the Sq, which I would imagine run into hundreds of thousands, we only want to see businesses that would attract people from far and wide. I believe that a business/venture of this nature would not do that.

The applicant responded with the following on the 19th January 2021:

From one business owner to another we should support each other in such unknown times. Both To let and sell have proved unsuccessful, we can't afford to have empty shop with rates and bills still to pay. Arcades is our trade so it's a no brainer we open as that. We have several arcades in towns, seaside and even the country all ran to the highest standards that bring fun and joy to many. We as owners and colleagues are trained by Bacta to perform up to date daily training in our industry.

The objection has not been withdrawn.

3.12 Section 5.34 of the guidance states that Licensing authorities should be aware that other considerations such as moral or ethical objections to gambling are not a valid reason to reject applications for premises licences. In deciding to reject an application, a licensing authority should rely on reasons that demonstrate that the licensing objectives are not being, or are unlikely to be, met, and such objections do not relate to the licensing objectives. An authority's decision cannot be based on dislike of gambling, or a general notion that it is undesirable to allow gambling premises in an area (with the exception of the casino resolution powers).

3.13 In considering the objections please refer to 3.3 above.

3.14 On the 10th February 2021 the applicant submitted the following further information in support of their application:

The Combined Operating Licence issued by the Gambling Commission is in the name of Blasemere Ltd trading as Blasemere Ltd of Symonds Yat Amusement & Leisure Park, Symonds Yat, Ross-on-Wye. Blasemere Limited is the Company that run and operate Henry Danter's businesses. The company was started in 1984 and is responsible for the operation of two large amusement parks, five adult gaming centre ,four family entertainment centres and has an extensive property portfolio including town centre retail outlets .The company management have decades of experience in the operation of gaming establishments and have the relevant gambling commission licences to do so. Henry Danter has a separate operating license for the supply of gaming machines. The gaming industry is very highly controlled regulated and monitored.

BACTA is a non profit making organisation that we subscribe to in line with the gambling commission recommendation. They assist with training and compliance making sure that the very high standards of the gambling commission are complied with. They provide us with all the tools that we need to train our staff, updating regularly any changes to the laws and carrying out age verification spot checks to our adult gaming centres. Our local membership support officer is Tony Waldron who I believe has spoken to Samantha Wingo about the application for an adult gaming centre in Monmouth.

The new business will be incorporated into Blasmere who will take on and train staff to work in the adult gaming centre. The location on Agincourt square will be treated sensitively regarding visual impact. The entrance to the premises will be closely supervised to ensure that no children can gain entry and there will always be a member of staff on duty to verify the age of all customers. CCTV will be installed and senior management available to step in at all times. Staff will be trained to monitor the gambling activities of all customers and interact with them to ensure that they remain in control of their experience and that special attention is given to prevent access by vulnerable adults

4. REASONS:

4.1 To determine the application for an Adult Gaming Centre.

4.2 If granted, this Authority in accordance with s.153(1) of the Gambling Act 2005, must permits its use in so far as it thinks that to do so is:

- a. in accordance with any relevant code of practice issued by the Commission
- b. in accordance with any relevant guidance issued by the Commission
- c. reasonably consistent with the licensing objectives (subject to a and b above)
- d. in accordance with the licensing authority's statement of licensing policy (policy statement) (subject to a to c above).

4.3 In 9.3 of the guidance issued by the Gambling Commission it states conditions on premises licences should relate only to gambling, as considered appropriate in the light of the principles to be applied by licensing authorities under s.153. Accordingly, if the Commission's [Licence conditions and codes of practice](#) (LCCP) or other legislation places particular responsibilities or restrictions on an employer or the operator of premises, it is not appropriate to impose the same through conditions on a premises licence.

4.4 Section 167 of the Gambling Act 2005 further requires mandatory conditions which are issued by the Secretary of State to be attached to the premises licence.

4.5 Section 2 of Monmouthshire County Council's Statement of Licensing Policy 2019 states that the Council may also consider measures to meet the licensing objectives when making such decisions, for example:

Proof of Age Schemes, CCTV, Supervision of entrances/machine areas, Physical separation of areas, Location of entry, Notices/Signage, Specific Opening hours, Self-exclusion schemes, provision of information leaflets/helplines, measures/training for staff

The above list is not mandatory, nor exhaustive, and is merely indicative of example measures.

5. RESOURCE IMPLICATIONS:

Nil

6. CONSULTEES:

Heddlu Gwent Police, South Wales Fire Service, and the following departments from Monmouthshire County Council, namely, Environmental Health, Social Services and Planning

7. BACKGROUND PAPERS:

Gambling Act 2005, Guidance for Local Authorities issued by the Gambling Commission, Monmouthshire County Council Statement of Licensing Policy 2019.

8. AUTHOR:

Samantha Winn
Licensing Officer

CONTACT DETAILS:

Tel: 01633 644221

Email: samanthawinn@monmouthshire.gov.uk

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Chauvo Recd E1381

Chauvo no
104286

Application for a premises licence
under the Gambling Act 2005 (standard form)

APPENDIX A

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

If you are completing this form by hand, please write legibly in block capitals using ink. Use additional sheets if necessary (marked with the number of the relevant question). You may wish to keep a copy of the completed form for your records.

Where the application is—

- In respect of a vessel, or
- To convert an authorisation granted under the Betting, Gaming and Lotteries Act 1963 or the Gaming Act 1968,

the application should be made on the relevant form for that type of premises or authorisation.

Part 1 – Type of premises licence applied for

- Regional Casino Large Casino Small Casino
 Bingo Adult Gaming Centre Family Entertainment Centre
 Betting (Track) Betting (Other)

Do you hold a provisional statement in respect of the premises? Yes No

If the answer is "yes", please give the unique reference number for the provisional statement (as set out at the top of the first page of the statement):

Part 2 – Applicant Details

If you are an individual, please fill in Section A. If the application is being made on behalf of an organisation (such as a company or partnership), please fill in Section B.

COUNTY
COUNCIL

11 DEC 2020

Section A

Individual applicant

PUBLIC PROTECTION
ABERGAVENTNY OFFICE

1. Title: Mr Mrs Miss Ms Dr Other (please specify)

2. Surname: DANTER

Other name(s): HEAVY

[Use the names given in the applicant's operating licence or, if the applicant does not hold an operating licence, as given in any application for an operating licence]

3. Applicant's address (home or business – [delete as appropriate]):

SYMONDS YAT LOWER PARK
NR POSS - ON - WYE
HERG FORD JURE

Postcode:

HR9 6BY

4(a) The number of the applicant's operating licence (as set out in the operating licence):

4(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made:

5. Tick the box if the application is being made by more than one person.

[Where there are further applicants, the information required in questions 1 to 4 should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants".]

Section B

Application on behalf of an organisation

6. Name of applicant business or organization:

[Use the names given in the applicant's operating licence or, if the applicant does not hold an operating licence, as given in any application for an operating licence.]

7 The applicant's registered or principal address:

Postcode:

8(a) The number of the applicant's operating licence (as given in the operating licence):

8(b) If the applicant does not hold an operating licence but is in the process of applying for one, give the date on which the application was made:

9. Tick the box if the application is being made by more than one organisation.

[Where there are further applicants, the information required in questions 6 to 8 should be included on additional sheets attached to this form, and those sheets should be clearly marked "Details of further applicants".]

Part 3 - Premises Details

10. Proposed trading name to be used at the premises (if known):

CAROUSEL

11. Address of the premises (or, if none, give a description of the premises and their location):

2-4 MANMOUTH STREET
MANMOUTH

Postcode: NP25 3EE

12. Telephone number at premises (if known): 01600 772770

Part 5 - Miscellaneous

17. Proposed commencement date for licence (leave blank if you want the licence to commence as soon as it is issued): ~~1st~~ (dd/mm/yyyy)

18(a). Does the application relate to premises which are part of a track or other sporting venue which already has a premises licence? Yes [delete as appropriate]

18(b). If the answer to question 18(a) is yes, please confirm by ticking the box that an application to vary the main track premises licence has been submitted with this application.

19(a). Do you hold any other premises licences that have been issued by this licensing authority? Yes [delete as appropriate]

19(b). If the answer to question 19(a) is yes, please provide full details:

20. Please set out any other matters which you consider to be relevant to your application:

Part 6 - Declaration and Checklist (Please tick)

I/ We confirm that, to the best of my/ our knowledge, the information contained in this application is true. I/ We understand that it is an offence under section 342 of the Gambling Act 2005 to give information which is false or misleading in, or in relation to, this application.

I/ We confirm that the applicant(s) have the right to occupy the premises.

Checklist:

- Payment of the appropriate fee has been made/is enclosed
- A plan of the premises is enclosed
- I/ we understand that if the above requirements are not complied with the application may be rejected
- I/ we understand that it is now necessary to advertise the application and give the appropriate notice to the responsible authorities

13. If the premises are in only a part of a building, please describe the nature of the building (for example, a shopping centre or office block). The description should include the number of floors within the building and the floor(s) on which the premises are located.

Just Ground Floor above is office and Storage.

14(a) Are the premises situated in more than one licensing authority area?

Yes No [delete as appropriate]

14(b). If the answer to question 14(a) is yes, please give the names of all the licensing authorities within whose area the premises are partly located, other than the licensing authority to which this application is made:

Part 4 – Times of operation

15(a). Do you want the licensing authority to exclude a default condition so that the premises may be used for longer periods than would otherwise be the case? Yes/No [delete as appropriate] [Where the relevant kind of premises licence is not subject to any default conditions, the answer to this question will be no.]

15(b). If the answer to question 15(a) is yes, please complete the table below to indicate the times when you want the premises to be available for use under the premises licence.

| | Start | Finish | Details of any seasonal variation |
|-------|------------|------------|-----------------------------------|
| Mon | 11.00 h:mm | 22.00 h:mm | |
| Tue | 10.00 | 22.00 | |
| Wed | 10.00 | 22.00 | |
| Thurs | 12.00 | 22.00 | |
| Fri | 10.00 | 22.00 | |
| Sat | 10.00 | 22.00 | |
| Sun | 10.00 | 22.00 | |

16. If you wish to apply for a premises licence with a condition restricting gambling to specific periods in a year, please state the periods below using calendar dates:

Part 7 - Signatures

21. Signature of applicant or applicant's solicitor or other duly authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature:

Print Name: Henry Parker

Date: 1.12.20 (dd/mm/yyyy) Capacity:

22. For joint applications, signature of 2nd applicant, or 2nd applicant's solicitor or other authorised agent. If signing on behalf of the applicant, please state in what capacity:

Signature:

Print Name:

Date: (dd/mm/yyyy) Capacity:

[Where there are more than two applicants; please use an additional sheet clearly marked "Signature(s) of further applicant(s)". The sheet should include all the information requested in paragraphs 21 and 22.]

[Where the application is to be submitted in an electronic form, the signature should be generated electronically and should be a copy of the person's written signature.]

Part 8 - Contact Details

23(a) Please give the name of a person who can be contacted about the application:

Henry Parker

23(b) Please give one or more telephone numbers at which the person identified in question 23(a) can be contacted:

0397641330

24. Postal address for correspondence associated with this application:

Symonds Gate Leisure Park
Nr. Ross-on-Weye
Herefordshire

Postcode: HR9 6BY

25. If you are happy for correspondence in relation to your application to be sent via e-mail, please give the e-mail address to which you would like correspondence to be sent:

~~Henry.Parker@bham.ac.uk~~

1

2

3

Details of Applicants

The persons or organisations making the application are as follows:

Name of 1st Applicant: **Henry Denton**

[Give the full name of the applicant as set out in Part 2 of the application for a premises licence is more than one applicant]

Address of 1st Applicant:

Signons got Leisure park

**Nr. Russ-on - ~~Wye~~ Wye
Herefordshire**

Postcode: **HR9 6BY**

[Give the full address of the applicant as set out in Part 2 of the application for a premises licence]

The number of the operating licence held by 1st Applicant is:

The 1st Applicant applied for an operating licence on

[Delete as appropriate. Insert the reference number of the applicant's operating licence (as set out in the operating licence). Where an application for an operating licence is in the process of being made, indicate the date on which the application was made.]

Name of 2nd Applicant:

[Give the full name of the applicant as set out in Part 2 of the application for a premises licence is more than one applicant]

Address of 2nd Applicant:

Postcode:

[Give the full address of the applicant as set out in Part 2 of the application for a premises licence]

The number of the operating licence held by 2nd Applicant is:

The 2nd Applicant applied for an operating licence on

[Delete as appropriate. Insert the reference number of the applicant's operating licence (as set out in the operating licence). Where an application for an operating licence is in the process of being made, indicate the date on which the application was made.]

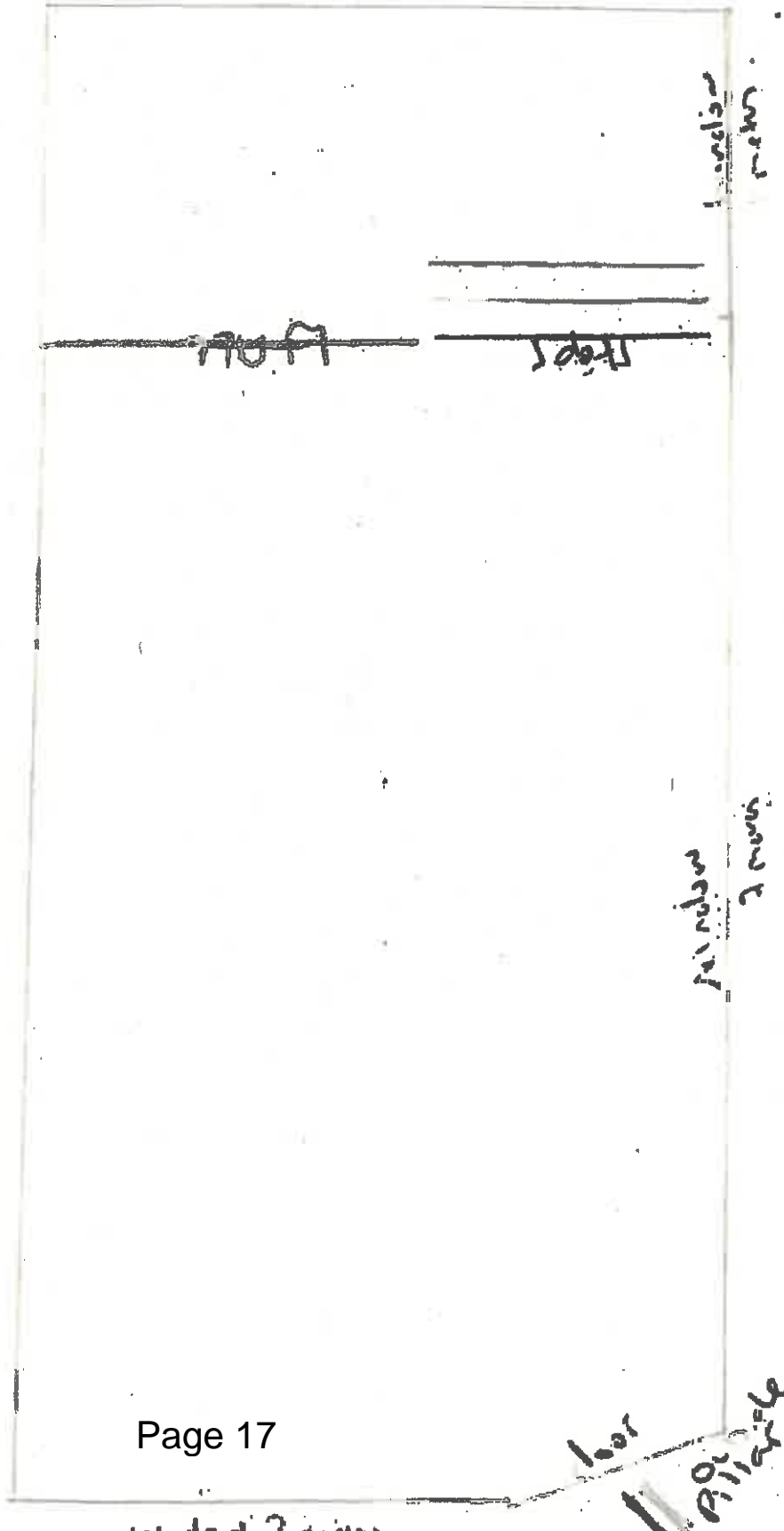
[Where there are more than two applicants, also give the same information for the other applicants.]

Shed Floor Plans

2-4 Monitor Stacks

1 Door for entry & exit

Narrower



LOCAL GAMBLING RISK ASSESSMENT
CAROUSEL AMUSEMENTS
MONNMOW STREET
MONMOUTH

Category of Premises AGC

Operating Company Blasemere Limited

Operating Licence Number 000-001183-N-103720-001

Prepared by Christine Collins on 10th January 2021 as authorised by Henry Danter Managing Director Blasemere Limited.

This risk assessment is undertaken as part of our licensing responsibility to provide such assessment at each of our gambling premises, to mitigate and control the risks associated with the premises as identified in the licensing authorities policy.

This is the latest review and takes into account any changes in local circumstances.

Local area profile

Carousel Amusements is an adult gaming centre situated in the town centre of Monmouth on Agincourt Square. There are schools in the area but entry is strictly monitored to prevent anyone under the age of 18 from accessing the gambling facilities. There is one licensed betting shop in the town but no adult gaming centres. There does not appear to be a risk to vulnerable people and no nearby rehabilitation centres.

There are no specific problems with crime and anti-social behaviour and no one under the age of 18 will be allowed access. Entry is strictly monitored with age verification for all who look under the age of 21.

We believe that the access to the gaming centre is sufficient to police and prevent access by under aged customers. We have CCTV surveillance with a pay booth located with good visibility of the entrance. There is only the one entrance and exit.

**The following risk assessment is based on the three main licensing objectives.
That is;**

- A. To prevent gambling from being a source of crime.**
- B. To ensure that gambling is conducted in a fair and open way.**
- C. To protect children and other vulnerable people from being harmed by gambling.**

| Risk Assessment | Category | level of risk | Impact | Control System | Risk Management |
|---|-----------------|----------------------|---|-----------------------|---|
| Children entering premises | C | medium | Severe to child | Design of access | Cash desk opposite entrance . CCTV monitoring and staff training programme. Clear signage. Staff to challenge any person suspected to be under the age of 21 and to ask for photograph identification. |
| Vulnerable people gambling beyond their means and out of control | C | low | Moderate to business Severe to gambler | Systems | staff training and customer interaction policy |
| Customer complaints and manner dealt with. | C | low | Moderate to business Severe to gambler | Systems | machine looked at by trained staff and problem rectified. Machine turned off if immediate fix not possible. Complaints forms available on request. Machines purchased from companies of repute. |
| Failure to supply customers with information about responsible gambling | C | low | Severe to business Severe to customers | Physical Systems | notices advising to stay in control and leaflets available for customers. Helpline numbers available. Management to ensure availability of leaflets. |
| Failure to properly administer the self exclusion process and it's effectiveness. | C | low | Severe to business Severe to customers | Physical Systems | arcade monitored by staff and cctv at all times to identify excluded customers. Self exclusion forms available at all times and records kept of those excluded. |

Self exclusion forms to be circulated with other own premises and with local gambling businesses so that they may take appropriate action.

| | | | | | |
|--|---|--------|---|---------------------|---|
| Poor security increasing risk of crime. | A | low | Severe to business Severe to customers | Physical Systems | Intruder alarms installed and cctv systems. staff checks on float levels. |
| Awareness of residential facilities for the vulnerable | C | | | Systems | no care homes or facilities for the vulnerable in the area. |
| Awareness of gambling care agencies in the local area | C | | | Systems | no facilities in the local area. |
| Problem gambling | C | medium | Severe to business Severe to customers | Physical Systems | Ensuring at least one fully trained member of staff on duty to interact with any customer suspected of gambling beyond their means. That member of staff being aware of the need to log such interaction and the means open to them for taking action to prevent such gambling. Ensuring that all other staff are aware of the procedure and authorized member of staff. |

COMBINED OPERATING LICENCE

Number: 000-001183-N-103720-001

This licence is issued under Part 5 of the Gambling Act 2005

Part 1

This operating licence is issued to¹:

Blasemere Ltd trading as:

Blasemere Ltd

of

Symonds Yat Amusement & Leisure Park

Symonds Yat

ROSS-ON-WYE

HR9 6BY

This Licence authorises the Licensee to carry out the following activities:

to make gaming machines available for use in an adult gaming centre
to make gaming machines available for use in a family entertainment centre

¹ This is not a remote licence

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From: catrin maby

Sent: 11 January 2021 12:52

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: application for gambling license - Agincourt Square Monmouth

**To Licensing Committee Monmouthshire County Council
Monmouth Town Council**

January 11th 2020

Dear Councillors,

I am writing to the Licensing Committee of Monmouthshire County Council and to Monmouth Town Council to ask you to **reject** the application by Henry Danter Ltd to open a gambling facility at the premises the former DS Music shop in Agincourt Square Monmouth and to urge your Committee members to study the Report **Gambling as a Public Health Issue in Wales** which was commissioned by Public Health Wales and Welsh Government.

I write as a Monmouthshire resident, a parent, and the prospective Labour Party Candidate for Monmouth for this year's Senedd elections.

I share the concern of those who are opposed to this application on the grounds that another gambling facility in the centre of Monmouth would add to the harm that gambling causes to individuals, families and local communities.

Can I draw your attention to the conclusions of the Report by Swansea and Bangor Universities commissioned by Public Health Wales, as follows:

'Over half of adults in Wales participate in some form of gambling. The advertising and accessibility of gambling activities have increased in recent years, with technology being a major driver of these increases. Young people are now exposed to high levels of gambling advertising on television, social media and other platforms. Public perceptions of gambling are becoming more negative.'

<https://www.bangor.ac.uk/psychology/research/gambling/docs/Gambling-as-Public-Health-Issue-Wales.pdf>

I urge all members of the Licensing Committee and Town Council to study this report.

I am disturbed by the rise in gambling advertisements on TV, the growth of gambling sponsorship in sport and the ease with which many people can gamble online. At a time when so many households are struggling in the Covid crisis it is wrong to encourage further opportunities to lose money through gambling, and I do not believe that Monmouthshire County Council should be enabling more gambling facilities to open.

I fully share the views of those who object to this application and I therefore urge you to reject it.

Yours

Dr Catrin Maby OBE

From: mark jones

Sent: 16 January 2021 13:28

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Adult gaming license

Dear sirs,

I'm horrified to learn that there has been application for a Adult Gaming licence for the property that used to be DS Music in Agincourt Court Square / Monmow St in Monmouth.

Monmouth is a historic market town that makes it unique and different from the current High St's that are falling to the side.

I understand that there are a number of empty shops in the town and possibly more to come and as a council you may be under pressure to fill them, however we do not need an establishment like this in the town.

We want to see independent businesses that will attach not only locals but visitors also.

Please place on record that is a objection to such license being granted.

I will also contact my local councillor and AM to record my disapproval.

Yours Sincerely

Mr M Jones

Sent: 18 January 2021 10:37

To: MCC - Licensing <Licensing@monmouthshire.gov.uk>

Subject: Application for gaming license

Hi,

I've recently noticed that an application for a gaming license has been applied for at the following property

2-4 Monnow st, Mouthmouth

I'm a business owner in Agincourt Sq and I'd be very disappointed to see such an application granted.

With the recent works that's have been carried out in the Sq, which I would imagine run into hundreds of thousands, we only want to see businesses that would attract people from far and wide. I believe that a business/venture of this nature would not do that.

Regards